

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S2	71	(agent or operator) near3 (availab\$6 or idl\$5) and estimat\$5 near3 (agent or operator) near3 (availab\$6 or idl\$5)	US-PGPUB; USPAT	OR	ON	2007/07/23 09:49
S3	5	(agent or operator) near3 (availab\$6 or idl\$5) and estimat\$5 near3 (agent or operator) near3 idl\$5	US-PGPUB; USPAT	OR	ON	2007/07/23 09:47
S4	3	(agent or operator) near3 (availab\$6 or idl\$5) and estimat\$5 near3 (agent or operator) near3 idl\$5 and skill	US-PGPUB; USPAT	OR	ON	2007/07/23 09:48
S5	19	(agent or operator) near3 (availab\$6 or idl\$5) and estimat\$5 near3 (agent or operator) near3 (availab\$6 or idl\$5) and (skill-level or (skill near level))	US-PGPUB; USPAT	OR	ON	2007/07/23 16:17
S7	34	(agent or operator) near3 (availab\$6 or idl\$5 or standby or stand-by) and select\$5 near3 (standby or stand-by) near3 (agent or operator)	US-PGPUB; USPAT	OR	ON	2007/07/23 10:03
S8	5	(agent or operator) near3 (availab\$6 or idl\$5 or standby or stand-by) and select\$5 near3 (standby or stand-by) near3 (agent or operator) and (skill-level or skill or (skill near level))	US-PGPUB; USPAT	OR	ON	2007/07/23 10:05
S9	17	allocat\$5 near3 transaction near3 (agent or operator) and (availab\$5 or idl\$5 or standby or stand-by) near3 (agent or operator)	US-PGPUB; USPAT	OR	ON	2007/07/23 10:07
S10	11	allocat\$5 near3 transaction near3 (agent or operator) and (availab\$5 or idl\$5 or standby or stand-by) near3 (agent or operator) and estimat\$6	US-PGPUB; USPAT	OR	ON	2007/07/23 10:07
S11	10	allocat\$5 near3 transaction near3 (agent or operator) and (availab\$5 or idl\$5 or standby or stand-by) near3 (agent or operator) and estimat\$6 and (skill or skill-level or (skill near level))	US-PGPUB; USPAT	OR	ON	2007/07/23 10:14
S15	10	allocat\$5 near3 transaction near3 (agent or operator) and status near3 (agent or operator) and estimat\$5	US-PGPUB; USPAT	OR	ON	2007/07/23 10:22

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S17	2	allocat\$5 near3 transaction near3 (agent or operator) and status near3 (agent or operator) and estimat\$5 and (skill or skill-level or (skill near level)) and (disconnect\$5 or cancel\$6)	US-PGPUB; USPAT	OR	ON	2007/07/23 10:23
S18	4	allocat\$5 near3 transaction near3 (agent or operator) and (availab\$5 or idl\$5 or standby or stand-by) near3 (agent or operator) and estimat\$6 and (skill or skill-level or (skill near level)) and (cancel\$7 or delet\$7)	US-PGPUB; USPAT	OR	ON	2007/07/23 10:28
S23	3	(agent or operator) near3 (telephone or email or e-mail or chat\$5) near3 (status or avail\$6 or idl\$6) and allocat\$6 near transaction	US-PGPUB; USPAT	OR	ON	2007/07/23 16:16
S26	32	(agent or operator) and (telephone or email or e-mail or chat\$5) near3 (status or avail\$6 or idl\$6) and allocat\$6 near transaction and (skill or expertise)	US-PGPUB; USPAT	OR	ON	2007/07/23 11:05
S29	1	(agent or operator) near3 (telephone or email or e-mail or chat\$5) near3 (status or avail\$6 or idl\$6) and allocat\$6 near transaction and status and (agent or operator) and time and availab\$6	US-PGPUB; USPAT	OR	ON	2007/07/23 11:15
S31	12	(agent or operator) with telephone with (email or e-mail) near4 (idl\$6 or availab\$6 or status)	US-PGPUB; USPAT	OR	ON	2007/07/23 11:40
S34	0	379/265.05 and (agent or operator) near3 (telephone or email or e-mail or chat\$5) near3 (status or avail\$6 or idl\$6) and allocat\$6 near transaction	US-PGPUB; USPAT	OR	ON	2007/07/23 16:16
S35	0	379/265.05 and (indicat\$6 or display\$6) near3 (agent or operator) with (email or e-mail) with (busy or status or availab\$6 or unavailab\$6)	US-PGPUB; USPAT	OR	ON	2007/07/23 16:16
S36	23	hideki near2 yamanaka.in.	US-PGPUB; USPAT	OR	ON	2008/01/22 16:08

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S37	4	379/265.05 and (agent or operator) near3 (availab\$6 or idl\$5) and estimat\$5 near3 (agent or operator) near3 (availab\$6 or idl\$5) and (skill-level or (skill near level))	US-PGPUB; USPAT	OR	ON	2008/01/22 16:09
S38	24	(indicat\$6 or display\$6) near3 (agent or operator) with (email or e-mail) with (busy or status or availab\$6 or unavailab\$6)	US-PGPUB; USPAT	OR	ON	2008/01/22 16:09
S39	8	allocat\$5 near3 transaction near3 (agent or operator) and status near3 (agent or operator) and estimat\$5 and (skill or skill-level or (skill near level)) and (availab\$5 or idl\$6) and (predetermin\$5 or predefin\$6)	US-PGPUB; USPAT	OR	ON	2008/01/22 16:09